

# **Lookbook** Spring 2019 Cohort

Retail | Consumer Products | CX



The SAP.iO Foundries are SAP's global network of top-tier startup programs, including accelerators, that enable startups to build innovative software that deliver value for SAP customers.

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# SAP. E

# Meet the Team



**Ram Jambunathan** SVP and Managing Director, SAP.iO



**Alexa Gorman** SVP, SAP.iO Fund & Foundry EMEA



**Sébastien Gibier** Director, SAP.iO Foundry Paris



**Séverine Kichou** Program Manager, SAP.iO Foundry Paris



**Arnaud Develay** Technical Advisor



Abdelkader Keddari Technical Advisor



**Leah Cartal**Startup Engagement and Community



**Paul Baratte**Business Developer Advisor



# Heuritech

Tomorrow's Trends. Today's Technology www.heuritech.com | info@heuritech.com





### **LINE OF BUSINESS**

Product, Merchandising, Marketing



### **INDUSTRY**

Consumer Products and Goods, Retail & Fashion, Luxury, Sports, Beauty



# **HEADQUARTERS**

Paris, France



### **CUSTOMERS**

Louis Vuitton, Dior, Prada, Adidas, Paco Rabanne, VF, Fashion Cube

# **CUSTOMER PAIN POINT**

- Staying ahead of today's dynamic market and trends with millions of images shared on social media each day by influencers and consumers
- Avoiding overstock or out-of-stock to produce more sustainably and improve profitability

# **UNIQUE APPROACH**

Using advanced artificial intelligence to translate real-world images shared on social media into meaningful insights, Heuritech empowers brands to forecast demand and trends more accurately, produce more sustainably, and achieve unprecedented competitive advantage.

# **FOUNDERS**



CEO





# Indigo Connected Retail

Drive your store like a website www.indigo-media.fr | gwaline@indigo-media.fr





LINE OF BUSINESS

Marketing and Big

Data



Wholesale, Distribution and Retail. CPG



**HEADQUARTERS**Reims/Paris. France



CUSTOMERS

Nespresso, Sephora,
Shiseido, E.Leclerc,
Plantronics

# **CUSTOMER PAIN POINT**

Indigo Connected Retail is enabling the digital transformation of brick & mortar retail on an industrial scale, delivering seamless customer journey to address the new shopping habits induced by e-commerce and improving the ROI of in-store marketing.

# **UNIQUE APPROACH**

Indigo Connected Retail has developed indiOS, an in-store merchandising platform for retail, which transforms point-of-sale displays into smart, connected objects using proprietary IoT technology. It enables retailers to engage shoppers with personalized customer experience whilst collecting valuable behavioral in-store data and delivering services to improve store operations.



Guillaume Waline Founder partner, CFO



**Laurent Meoni**Founding partner,
VP



# MishiPay

Scan. Pay. Go. mishipay.com | info@mishipay.com





LINE OF BUSINESS
Customer Experience



INDUSTRY Retail



HEADQUARTERS London, UK



CUSTOMERS

MediaMarktSaturn,
Decathlon, DixonsCarphone
LEGO

# **CUSTOMER PAIN POINT**

A recent study by Adyen estimated that the European retail sector has lost €34 billion in the last 12 months alone because customers were put off by long waiting times. Thanks to MishiPay's mobile self-checkout solution, shoppers never need to queue and wait at a checkout again. What's more, our technology invigorates brick and mortar stores, creating a more engaging, personalised in-store experience for shoppers.

# **UNIQUE APPROACH**

MishiPay is a mobile self-checkout solution that brings the best of the online checkout experience to physical stores. Our technology allows in-store shoppers to pick up a product, scan the barcode and pay with their phone, then simply exit the store. We increase retailers' sales, profitability and data insights whilst simultaneously improving the customer experience and speed of checkout. We integrate quickly and cost-effectively with retailers' existing systems with no requirement for investment in additional hardware.



MUSTAFA KHANWALA CEO



TANVI BHARDWAJ



# Qopius

Digitizing brick & mortar retail using computer vision www.gopius.com | rizk@gopius.com





LINE OF BUSINESS

Marketing, SupplyChain



### INDUSTRY

Wholesale, Retail, Consumer Products&Goods



**HEADQUARTERS**Paris. France



### CUSTOMERS

Carrefour, Groupe Casino, METRO Cash & Carry, LIDL MediaMarktSaturn, Systeme U Albert Heijn

# **CUSTOMER PAIN POINT**

- Loss of sale due to low on-shelf availability
- Low consumer satisfaction due to misplacement of products on the shelf
- High operation costs due repeated manual tasks such as daily gap-check process

# **UNIQUE APPROACH**

- Hardware agnostic computer vision platform for autonomous shelf scanning
- Al-based planogram generation using shelf visual information and sales data to optimize product placement



Roy Moussa Business



Antonin Bertin
Product/Technolog



# Retail Reload

retail reload

Digitized omnichannel stock management www.retailreload.com | y.curtat@retailreload.com

### **CUSTOMER PAIN POINT**

The inventory of store-based retailers is still handled in the 90s way. When they should be able to track every individual item in real time in every store to meet omnichannel and big data challenges, they only have a fragmented, undifferentiated and differed vision of what is in stock and available.

# **UNIQUE APPROACH**

Retail Reload enables store-based Retailers to enter the age of digitalized omnichannel stock. Delivered in SaaS, our turnkey inventory management Solution combines RFID and mobility to connect Retailers in real time with each unique product from the factory to the POS check out. Retail Reload Solution is designed to switch supply chain and sourcing into dynamic "pull" mode.

Solution boosts comparable store efficiency (offer relevancy and easy shopping experience), supplies Retailers with sharp accurate information and enable real omnichannel conversion.

# **FOUNDERS**



Yves CURTAT CEO





LINE OF BUSINESS

Supply digital operations - Data science



**INDUSTRY** 

Wholesale, Distribution and Retail



**HEADQUARTERS** 

Paris, France



**CUSTOMERS** 

Undiz, Etam, Jennyfer Lunettes pour tous, Nyx (l'Oréal), Gémo, Fashion 3



# REVERS.IO

# The Return Management System www.revers.io | v.torres@revers.io





LINE OF BUSINESS
Supply Chain



The new standards imposed by the e-commerce giants like Amazon and Zalando require retailers to improve significantly their reverse logistics. Nowadays, 24% of products purchased on the Internet are returned. After-sales service has become the #3 factor of purchase and 66% of e-shoppers review the return policy before making a purchase. Retailers need a good RMS to grow and satisfy their customers!

# **UNIQUE APPROACH**

Revers.io is a SaaS platform to manage all the reverse logistics of retailers in an omnichannel strategy. By connecting the entire ecosystem (carriers, warehouses, suppliers, call centers or repairers), the platform provides full traceability of returns and improves the after-sales experience for retailers and their customers.

# **MANAGEMENT TEAM**



VINCENT TORRES
Founder & CEO



JULIEN MASSON



CAROLE LASCOMBES



INDUSTRY Ecommerce. Retail



**HEADQUARTERS**Paris. France



CUSTOMERS

FNAC-DARTY, Boulanger La Redoute, Rue du Commerce, Cdiscount, Truffaut, Back market, TechData....



# Stockly

Global inventory for retail www.stockly.ai | eliott@stockly.ai



# **CUSTOMER PAIN POINT**

On e-commerce websites, up to 30% of visitors leave without buying because the product was out-of-stock.

# **UNIQUE APPROACH**

Stockly allows e-commerce websites to keep selling when out-of-stock, and the product is shipped by another merchant of Stockly's network, who still has it in stock.

# **FOUNDERS**



Eliott Jabès CEO



Oscar Walter CTO



# **LINE OF BUSINESS**

e-commerce, marketing, product availability, customer satisfaction.



### **INDUSTRY**

Ecommerce, Retail



# **HEADQUARTERS**

Paris, France



### **CUSTOMERS**

Galeries Lafayette



# **TOKYWOKY**



SaaS platform to build passionate customer communities on online stores

www.tokywoky.com | timothee@tokywoky.com



LINE OF BUSINESS E-commerce



Online stores, whether they are brands stores or distributors, struggle to differentiate from one another. Competing on catalog, delivery or pricing is hard and does not deliver long lasting results. Building a differentiating customer experience is way more efficient



INDUSTRY Retail, CPG

# **UNIQUE APPROACH**

TokyWoky builds passionate customer communities directly in online stores so they can be used to build a differentiating customer experience. Using passionate customers to help in real time shoppers via live chat, to generate tutorials, reviews and pictures, empowers online stores to offer unique experiences.



HEADQUARTERS
Paris. France

# $\infty$

**CUSTOMERS**Kiabi, Francaise des Jeux,
Sephora



Timothee Deschamps
Chief Commercial
Officer



Quentin Lebeau
Chief Product
Officer



Raphael Prat Chief Technical Officer



# Notes

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Stay in touch! sebastien.gibier@sap.com | severine.kichou@sap.com